



DISPUTE RESOLUTION

**THE PROCESS OF DEVELOPING AN
INDIVIDUAL DEVELOPMENT PLAN (IDP):**

- ◆ **MAKES SURE THE VIEWS, WISHES
AND FEELINGS OF YOU AND YOUR
CHILD OR YOUNG PERSON ARE
REPRESENTED**
- ◆ **HELPS TO OVERCOME CONCERNS
AND PREVENT DISAGREEMENTS
FROM ARISING**

**EARLY RESOLUTION OF ANY
DISAGREEMENTS IS BEST FOR EVERYONE
AND CAN HELP TO AVOID STRESS.**

**IF YOU ARE UNABLE TO AGREE ABOUT
DECISIONS OR PROVISION IT MAY BE
HELPFUL TO HAVE INDEPENDENT,
IMPARTIAL HELP.**



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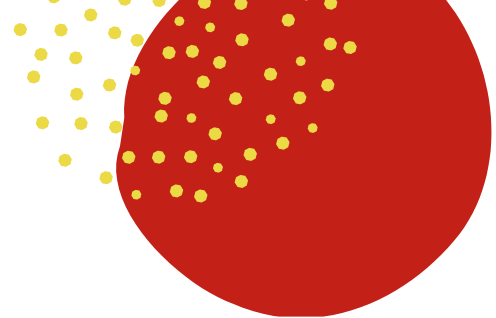




SNAP CYMRU

Snap Cymru is our Independent Parent Partnership service, free to families and offers impartial, accurate information, advice and support to:

- ♦ **help bring together all relevant parties;**
- ♦ **support the needs of the child and young person;**
- ♦ **help to achieve early and informal resolution of disagreements through discussion and agreement;**
- ♦ **discuss the full range of options**



SNAP Cymru is an all-Wales children's charity working with families, young people and professionals in our area on issues regarding additional learning needs and disabilities

The information and advice line is available

Monday – Friday

9.30 am – 4.30 pm.

www.snapcymru.org/help-for-families/

If your concerns or disagreements are to do with a Health service, the Local Authority and the Designated Clinical Education Lead Officer (DECLO) appointed by ABUHB will work together with the local authority, to try to find a solution. Or you can contact the Health Board directly

Information on Putting Things Right can be found at:

<http://www.wales.nhs.uk/ourservices/publicaccountability/puttingthingsright>

01495 745656

